

ACCESSIBILITY POLICY

Updated: December 2020

Accessibility Policy

Coffre-Fort wants to provide its insurance product information to everyone, including people with a disability.

The websites of each insurance brand that it underwrites aim to meet the Australian Government's web accessibility requirements. These include the World Wide Web Consortium's Web Content Accessibility Guidelines version 2.0 at level AA.

We acknowledge that some of our website content is not currently compatible with assistive technologies and are working to fix this.

Please contact us if anything on one of our sites is inaccessible to you or you experience problems accessing the content.

Translating & Interpreting Service

Translating and Interpreting Service (TIS) is a free interpreting service, provided by the Department of Home Affairs, for people who do not speak English. It is available 24 hours a day, seven days a week, for any person, or organisation in Australia requiring interpreting services.

Call 131 450 (within Australia) or visit their contact us page for more information.

National Relay Service

National Relay Service (NRS) is government initiative that allows people who are deaf, hard of hearing and/or have a speech impairment, phone us through their services. Visit their website for more information.

If you would like more information about the National Relay Service, phone 1800 555 660 or email helpdesk@relayservice.com.au.